

COVID-19(Coronavirus) Vaccination Information

- You need to make an appointment before getting vaccinated for COVID-19.
 - Contact Tokorozawa City call center for COVID-19 vaccination beforehand.
- ※Consult your family doctor beforehand if you have primary or chronic diseases.
- ※You can get vaccinated if hospitals/clinics of your family doctor are designated as COVID-19 vaccination site.

●Tokorozawa City call center for COVID-19 vaccination.

Services have been available since March 1(Mon).

Telephone:0570-005527(voice guidance).

For a person with hearing difficulties.

Fax:0570-200685

Mail:z-covid19vaccine@city.tokorozawa.lg.jp

Services are available from 8:30 a.m. to 5:15 p.m.
(including Saturdays, Sundays, and national holidays).

Languages: Japanese/English/Chinese/Korean

We provide information on vaccination, coupons, and how to make an appointment.

The supply of vaccine is not yet fixed.

Please wait for further information on sending coupons and the beginning of the appointment date.

(Related services for COVID-19 are as follows:)

●Saitama Prefecture provides telephone consultation services for COVID-19 vaccination.

Consulting services have been available since March 1(Mon) 9:00 a.m.

Telephone:0570-033-226 (voice guidance).

For a person with hearing difficulties.

Fax:048-830-4808

Services are available 24 hours a day
(including Saturdays, Sundays, and national holidays).

Languages: Japanese/English/Chinese/Korean/Tagalog/Burmese (Myanmar) /
Nepalese/Thai/French/Spanish/Portuguese

Nurses and doctors with specialized skills and experiences provide medical knowledge of side effects after getting vaccinated.

Services are available 24 hours a day.

● **Ministry of Health, Labor and Welfare provides telephone consultation services for COVID-19 vaccination.**

Consulting services have been available since February 15 (Mon) 9:00 a.m.

Telephone: 0120-761770 (toll free)

Languages: Japanese/English/Chinese/Korean/Portuguese/Spanish

Services are available from 9:00 a.m. to 9:00 p.m.

(including Saturdays, Sundays, and national holidays).

Language: Thai

Services are available from 9:00 a.m. to 6:00 p.m.

(including Saturdays, Sundays, and national holidays).

Language: Vietnamese

Services are available from 10:00 a.m. to 7:00 p.m.

(including Saturdays, Sundays, and national holidays).

● **Ministry of Health, Labor and Welfare also provides telephone consultation services for COVID-19 infection (not for vaccination).**

Telephone: 0120-565653 (toll free)

Languages: Japanese/English/Chinese/Korean/Portuguese/Spanish

Services are available from 9:00 a.m. to 9:00 p.m.

(including Saturdays, Sundays, and national holidays).

Language: Thai

Services are available from 9:00 a.m. to 6:00 p.m.

(including Saturdays, Sundays, and national holidays).

Language: Vietnamese

Services are available from 10:00 a.m. to 7:00 p.m.

(including Saturdays, Sundays, and national holidays).